

**The Hambledon Hotel
11, Queens Road
Shanklin
PO37 6AW
01983 862403**

**The Hambledon Hotel
2 Star Hotel, silver award,
Access Statement**

Introduction

The Hambledon is located in central Shanklin and offers Ten Guest rooms. The Hambledon is over One hundred years old and whilst we aim to meet the needs of all our guests there are some period features which might make access difficult for people with limited mobility. We have rooms at different levels, with our dining room and lounge being on the ground floor, and the guest Bathroom on the first floor.

Pre-Arrival

- 1** We are located in Queens Road and is easily accessible both by car, bus or foot.
- 2** The nearest shops are approximately 5 minutes away.
- 3** The Shanklin Bus station is only a short walk away by Somerfields supermarket. Buses run frequently to all parts of the island.
- 4** The nearest railway station is situated at the top of Regent Street and is approximately 1/2 mile away. Taxis are usually available at the station but we can book one for you in advance if required.
- 5** There are several local taxi companies; we can make bookings in advance for you.
- 6** We regret that we are unable to accommodate pets.
- 7** We regret we do not have facilities to prepare documents in Braille.
- 8** Our website www.hambledon-hotel.co.uk provides pictures of our accommodation and further information about the services we provide.
- 9** You can contact us by telephone, text, e-mail or fax. Please see the "Contact Information" section of this document for full details.

Arrival and Car Parking

- 1** Please advise us of your anticipated arrival time so that we can be sure we are here to welcome you.
- 2** To ensure your accommodation is ready we ask that guests do not normally arrive before 1.00pm. Earlier arrival may, however, be possible by prior arrangement.
- 3** Off Road Parking is available at the front and side of The Hambledon. Please park within the marked bays.
- 4** We offer assistance with luggage.

Main Entrance

- 1 The main entrance is at the front of the hotel and is on a level flat ground.
- 2 The front door is normally open but please ring the bell on your arrival.

Guest Accommodation – Public Areas

- 1 There are 3 Guest Bedrooms situated on the ground floor, along with the Bar Lounge, Dining room and Reception.
- 2 There is one flight of stairs to the first landing where room 7 is situated and a further 3 steps to room 1.
- 3 There are a further 4 stairs up to the first floor where the remaining guest rooms are situated, The stairs are carpeted, with hand rails on one side
- 4 There is a Guests toilet/ Bathroom available on the half landing to the first floor...
- 6 The Hambledon is centrally heated and double glazed throughout.
- 7 The Reception area has a wide variety of literature of places to see on the island. There is a payphone available for guests.

Bar Lounge and Dining Room

- 1 Guests are welcome to use the Bar /Lounge at any time.
- 2 The Bar/Lounge has straight back chairs and tables with the licensed bar, which is open in the evening from 6.00-6.30 & 8:30pm. This room has a television and a selection of games.
- 3 The Bar Lounge is carpeted and double doors that open onto the side garden
- 4 A selection of local information, maps, magazines and board games is available in the lounge.
- 5 Breakfast and evening meals are served in the dining room.
- 6 The dining room has a carpeted floor and is situated on the ground floor.
- 7 We are licensed for the sale of alcohol to residents only.

Bedrooms

- 1 All bedrooms are carpeted throughout.
- 2 There are en suite facilities in all rooms consisting of a shower, WC and wash basin.
- 3 Tea and coffee facilities are provided.
- 4 We also provide a hair dryer in all rooms
- 5 We provide fresh towels and face cloths.
- 6 There is an iron and ironing board available on request.
- 7 Our Beds are normally made with Duvets but Sheets and Blankets are available. Please request before arrival.
- 8 There are Clock Radio alarms and Television in all Bedrooms
- 9 There is a wardrobe, chest of drawers in each room
- 10 There is a folder in each bedroom which contains further information about The Hambledon and details of emergency contacts including doctors and hospitals, Places to eat, Places to Worship etc.

Bedroom 1

- 1 Bedroom 1 is to the right on the half landing

- 2 This room can provide either a Twin or a double bedded Room
- 3 This room is double aspect and is Sea facing.

Bedroom 2

- 1 Bedroom 2 on the first floor
- 2 This room is side facing with one Window .
- 3 This room can provide either a Twin or a double bedded Room.

Bedroom 3

- 1 Bedroom 3 is on the first floor
- 2 This room is side & Front facing with one Bay Window
- 3 This room is the Family Room
- 4 This room has One double bed and One set of Bunk Beds in a separate room off the main room.

Bedroom 4

- 1 Bedroom 4 is on the First Floor
- 2 This room is front facing with One window.
- 3 This room has one double bed accessible from both sides

Bedroom 5

- 1 Bedroom 5 is on the First Floor.
- 2 This room is front facing with One window.
- 3 This room has one double bed and one single bed accessible from both sides

Bedroom 6

- 1 Bedroom 6 is on the first Floor.
- 2 This room is side facing with One window.
- 3 This room has one double bed accessible from both sides and a set of bunks.

Bedroom 7

- 1 Bedroom 7 is on the half landing.
- 2 This room is Side and rear (Sea) facing with two windows.
- 3 This room has a double and one Single bed which is accessible from one side only.

Bedroom 8

- 1 Bedroom 8 is on the Ground Floor at next to the Lounge.
- 2 This room is side facing with One large Window.
- 4 This room can provide either a Twin or a double bedded Room

Bedroom 11

- 1 Bedroom 11 is on the Ground Floor, off the Dining room
- 2 This room is front facing with two windows.
- 3 This room has one double Bed accessible from both sides

Bedroom 12

- 1 Bedroom 12 is on the ground Floor off the Dining room.
- 2 This room is Side facing with One window.
- 3 This room has one single bed accessible from one side. Can also be a bunk beds in connection with room 11.
- 4 Rooms 11 & 12 can also be a family suite with inter-connecting doors.

Garden

- 1 We have a large Front garden with lawn, Pond and Flower beds
- 2 Guests are very welcome to enjoy our garden at all times.
- 3 The Garden is on level ground all round..
- 4 There is seating available in the garden.

Additional Information

- 1 There is a fire extinguisher in the entrance hall and another at the top of the guest stairs.
- 2 In the event of a fire the Fire Alarm will sound in all rooms. Please advise us if you have a hearing impairment and might not hear this.
- 3 The building can be evacuated via the front in the entrance hall. In an emergency there is also an exit via our kitchen which is to the right at the bottom of the stairs.
- 4 As per regulations Smoking is strictly prohibited in ALL areas of the premises.
- 5 We are happy to cater for special diets or any particular likes or dislikes. Please advise us of these before your arrival.
- 6 We are happy to refrigerate any medication. We can also keep any perishables (such as clotted cream!) in our fridge for a limited period.
- 7 Mobile phone reception at the Hotel is generally ok but in some of the surrounding area there is no signal.
- 8 We have a new, fully up-to date fire Alarm system installed.

Contact Information

- 1 **Address:** The Hambledon Hotel, 11 Queens Road Shanklin, Isle of Wight, PO37 6AW.
- 2 **Telephone number:** 01983 862403 When we are away from home this number is diverted to our mobile phone.
- 3 **Mobile Phone:** for text messages 07966 236204
- 4 **Fax Number:** 01983 867894
- 5 **E-mail address:** info@hambledon-hotel.co.uk
- 6 **Website:** www.hambledon-hotel.co.uk
- 7 We are open from mid March until the end of October.

If you require further details or have any comments about the services we provide do not hesitate to contact us.